

Media Release

6 December 2016

UPDATE: First cable is repaired

Daragh McDermott, Director of Corporate Affairs for JT, said:

"Today [TUESDAY 6 DECEMBER], the first of three cables that were cut by a ship's anchor last Monday was repaired by the specialist cable repair ship, CS Wave Sentinel, and we are now working with BT and Sure to bring the cable back into service.

"We completed splicing (joining) the fibres in the submarine cable this afternoon and we are now carefully bringing the cable back online, thereby increasing the levels of resilience we provide.

"The CS Wave Sentinel is moving on to repair the damage to one of the two remaining cables, located some 100 km away. A second cable ship, Pierre de Fermat¹, has already started to repair the final damaged cable. We expect all the work to be completed by early next week, with further resilience and capacity restored at that point.

"We were able to move quickly to address this unprecedented issue and keep disruption to an largely unnoticeable, absolute minimum. Many people have been involved in keeping the islands connected but I would especially like to thank the engineering teams in Sure and JT for their hard work during this extremely challenging period, and our customers for their understanding."

ENDS

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¹ The cable ship, Pierre de Fermat, had been working on other telecom submarine cables damaged as part of this same incident.